

خطة ولجنة الشكاوى

الغرض من اللجنة:

التحقيق في جميع الشكاوى المتعلقة بالسلوك غير اللائق او المخالفات.

أعضاء اللجنة:

- نائب مدير المدرسة (رئيس اللجنة – الاستاذ عبدالله غنام)
منسق شؤون الطلبة (عضو - الاستاذة زينة جابر)
معلمي من ذوي خبرة (عضو – الاستاذة سارة جابر)
معلمة تربية إسلامية (عضو – الاستاذة مريم شحادة)
مشرف اداري (عضو – الاستاذة وئام حماده)

قواعد و إجراءات اللجنة:

- يمكن تقديم الشكاوى شفهيًا أو كتابيًا.
يجب أن تتضمن الشكاوى تفاصيل حول السلوك أو المخالفة المزعومة.
يمكن للجنة طلب أي معلومات أو مستندات تتعلق بالشكاوى.
يتم تحويل الشكاوى بعد دراستها الى القسم المختص.
يجب أن تصدر اللجنة تقريرًا عن نتائج التحقيق في الشكاوى.

لتقديم شكوى, يرجى الحضور الى المدرسة او التواصل على:

رقم الهاتف: 66108822 - 44839348

الإيميل: info@dis-qatar.com

Mission: Doha International School focuses on the individuality and uniqueness of each child. We provide an environment that allows each child to develop at his/her own pace and activities are planned that encourage self-confidence, curiosity, and self-discipline, as well as assisting in the development of the child's social and emotional health

Vision: To empower students to acquire, and value knowledge and skills that will support them as life-long learners.

Complaints Plan and Committee

The purpose of the committee:

Investigating all complaints related to misconduct or violations.

Members of the committee:

School Vice Principal (committee chair - Mr. Abdallah Ghannam)

Social Supervisor (Member – Mrs. Zeina Jaber)

Experienced teachers (Member - Ms. Sarah Jaber)

Islamic education teacher (Member- Mariam Shehadeh)

Administrative Supervisor (Member - Ms. Weam Hamada)

Rules and procedures of the committee:

Complaints can be submitted orally or in writing.

The complaint must include details about misconduct or violation.

The committee may request any information or documents related to the complaint.

The complaint is transferred to the relevant department after being reviewed.

The committee must issue a report on the results of the investigation into the complaint.

To submit a complaint, please visit the school or contact us at:

Phone: 66108822 - 44839348

Email: info@dis-qatar.com

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