DOHA INTERNATIONAL SCHOOL
مدرسة الدوحة الدولية

خطة الشكاوى

الغرض من اللجنة:

التحقيق في جميع الشكاوى المتعلقة بالسلوك غير اللائق او المخالفات.

أعضاء اللجنة:

مديرة المدرسة (رئيسة اللجنة – الاستاذة مروة فليحان)

نائب مدير المدرسة (الاستاذ عبدالله غنام)

منسق أخصائي اجتماعي (عضو - الاستاذة زينة جابر)

معلمي من ذوي خبرة (عضو – الاستاذة سارة جابر)

معلمة تربية إسلامية (عضو – الاستاذة مريم شحادة)

مشرف اداري (عضو – الاستاذة وئام حماده)

قواعد و إجراءات اللجنة:

يمكن تقديم الشكاوى شفهيًا أو كتابيًا.

يجب أن تتضمن الشكوى تفاصيل حول السلوك أو المخالفة المزعومة.

يمكن للجنة طلب أي معلومات أو مستندات تتعلق بالشكوى.

يتم تحويل الشكوى بعد دراستها الى القسم المختص.

يجب أن تصدر اللجنة تقريرًا عن نتائج التحقيق في الشكوى.

لتقديم شكوى, يرجى الحضور الى المدرسة او التواصل على:

رقم الهاتف: 44839348 - 66108822

الإيميل: info@dis-qatar.com

Mission: *Doha International School focuses on the individuality and uniqueness of each child. We provide an environment that allows each child to develop at his/her own pace and activities are planned that encourage self-confidence, curiosity, and self-discipline, as well as assisting in the development of the child's social and emotional health*

Vision: To empower students to acquire, and value knowledge and skills that will support them as life-long learners.

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Complaints Plan

The purpose of the committee:

Investigating all complaints related to misconduct or violations.

Members of the committee:

School Principal (committee chair – Mrs. Marwa Fleihan)

School Vice Principal (Mr. Abdallah Ghannam)

Social Supervisor (Member – Mrs. Zeina Jaber)

Experienced teachers (Member - Ms. Sarah Jaber)

Islamic education teacher (Member- Mariam Shehadeh)

Administrative Supervisor (Member - Ms. Weam Hamada)

Rules and procedures of the committee:

Complaints can be submitted orally or in writing.

The complaint must include details about misconduct or violation.

The committee may request any information or documents related to the complaint.

The complaint is transferred to the relevant department after being reviewed.

The committee must issue a report on the results of the investigation into the complaint.

To submit a complaint, please visit the school or contact us at:

Phone: 66108822 - 44839348

Email: info@dis-qatar.com

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